



CUSTOMER SERVICE POLICY STATEMENT

QMAC Construction Ltd is committed at all levels to ensuring that the customer is at the centre of all planning and that all procedures and systems result in an improved service to the customer.

The ethos at QMAC puts the customer and their clients as the focus of all our endeavours. The ultimate aim is to satisfy customer needs and at the same time run a sustainable business.

At each stage of the construction process we have built in systems that measure customer satisfaction and help identify ways of addressing any problems should they arise.

Our aim is to hand over projects which exceeds the expectations of the customer and as a company we pro-actively follow this aim.

QMAC operate a 'Customer First' policy and all staff are trained in providing exceptional customer service.

Signed: 

Dated: April 2011